

MILLOR BATTERY offers research, development, manufacturing and installation of energy storage and recharging systems. MILLOR BATTERY's commitment to customers is to provide them with the best customized solutions for their needs through the most innovative products, services and technology, thanks to a qualified and experienced team. The price, accessible, is closely linked to the impeccable service and attention we offer. It is the continuous improvement of our processes the way to achieve these total customer satisfaction goals.

That is why the CEO has decided to implement in the company a quality management system, based on ISO 9001:2015, and environment, based on ISO 14001:2015, and is committed to complying with the applicable requirements in order to achieve the continuous improvement of the integrated management system. This commitment is based on the following principles:

- A market strategy that allows the sustained success of our organization by applying our knowledge in the development of solutions for our customers, within a framework of respect and ethical behavior with our competence and the environment.
- Maintain a customer-focused, process-based management system for which your risks are analyzed, indicators are defined, objectives are set, and the resources needed to achieve them are provided.
- The obligation to comply with the requirements of our customers and the laws and regulations applicable to our activity.
- Implement the indicators of quality and environmental management to evaluate the performance of the company's processes, in a way that allows us to know and ensure the product and the level of quality desired by our client and ensure a rational use of natural resources.
- Design an internal management and communication environment that allows you to periodically review the results and, through their analysis, promote the changes necessary to optimize and continuously improve it.
- Establish communication ties with our environment to address the social responsibility we acquire with the exercise of our activity, trying to make you part of our success.
- Engage all members of our organization with this Integrated Policy, verifying that it has been understood in away that is also applied, respected, and transmitted to our suppliers.
- Manage processes that reduce the environmental impact on our activity and evaluate in advance, the environmental impact of new activities or services.
- To promote the rational use of natural resources and a clear awareness of promoting our environment, not only through our work, but also involving all our suppliers and customers.
- Commitment to environmental protection, including pollution prevention, and sustainable use of resources.
- Encourage and achieve a motivating environment for all members of the company.

The CEO makes this policy accessible and makes it available to its customers, all its employees, suppliers and stakeholders. The Policy is kept up to date through regular reviews, coinciding with system reviews by management, so that it takes into account changes in environment conditions and information received. In this sense management provides and will provide all the human, technical and economic means necessary to achieve the objectives and goals that are established and programmed periodically.

Cerdanyola del Valles, March 2021
2nd Ed

Signed:
Baltasar López Jiménez
CEO